Holidays

VOCABULARY PRACTICE

INTERMEDIATE | B1-B2

Name: _____ **Date:** _____

1 Match each holiday-booking term with its meaning.

1 half board	____	a extra amount charged in addition to the basic price
2 full board	____	b trip available for an extra choice or cost
3 all-inclusive	____	c room used by one person
4 supplement	____	d accommodation with breakfast and one main meal
5 single occupancy	____	e rule explaining charges when a booking is cancelled
6 cancellation policy	____	f person assisting customers at the destination
7 local representative	____	g accommodation with all main meals
8 optional excursion	____	h package including most food, drinks and activities

2 Complete the booking collocations.

charge | **confirmation** | **deposit** | **facilities** | **policy** | **request** | **supplement** | **transfer**

1 pay a booking _____

2 receive written _____

3 arrange an airport _____

4 make a special _____

5 check the cancellation _____

6 pay a single-room _____

7 use the hotel _____

8 avoid an extra _____

3 Correct one mistake in each sentence.

1 We booked a room on **half table**. _____

2 The hotel asked for a twenty-percent **deposition**. _____

3 Breakfast and dinner are **including**. _____

4 We made a special **demand** for a quiet room. _____

5 The brochure says the pool is **exclusive for** guests. _____

6 There is an extra **supplementary** for sea views. _____

7 The representative **arranged us** an excursion. _____

8 Please check the cancellation **politics**. _____

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4 Complete the booking summary with words from the box.

all-inclusive | cancellation policy | confirmation | deposit | facilities | local representative | optional excursion | single occupancy | supplement | transfer

The booking is for one traveller in **1** _____ at an **2** _____ resort. A ten-percent **3** _____ is due now, and written **4** _____ will follow. The airport **5** _____ is included. A sea-view room carries a **6** _____. Guests may use all sports **7** _____ and book an **8** _____ through the **9** _____. The **10** _____ explains refund conditions.

5 Read the text and answer the questions briefly.

When the photograph creates the wrong expectation

A guest booked a cottage after seeing a photograph of an empty beach. On arrival, she found a public car park between the cottage and the sea. The listing had not claimed private access, but the image was taken from an angle that hid the car park. The host offered a partial refund and updated the description with a map and a wider photograph. The case illustrates that accurate words may still create a misleading overall impression when important context is missing.

1 What influenced the guest's booking? _____

2 What was located between the cottage and sea? _____

3 Had private access been promised? _____

4 How had the photograph hidden the problem? _____

5 What two actions did the host take? _____

6 What lesson does the case illustrate? _____

6 Rewrite using the word in capitals.

1 Breakfast and dinner are included. **BOARD** _____

2 We paid part of the price when booking. **DEPOSIT** _____

3 The trip is available but not compulsory. **OPTIONAL** _____

4 One person is using the room. **OCCUPANCY** _____

OVER TO YOU

Write a **100-120 word** holiday-booking summary. Include accommodation, board basis, transfers, facilities, supplements, cancellation terms and one special request.

[ ] Use at least ten target expressions. [ ] Separate included services from optional extras. [ ] State conditions clearly.

ANSWER KEY

1 Holiday-booking terms

1 **d** 2 **g** 3 **h** 4 **a** 5 **c** 6 **e** 7 **f** 8 **b**

2 Booking collocations

1 **deposit** 2 **confirmation** 3 **transfer** 4 **request** 5 **policy** 6 **supplement** 7 **facilities** 8 **charge**

3 Corrections

1 **half board** 2 **deposit** 3 are **included** 4 special **request**
5 exclusive **to** guests 6 extra **supplement** 7 **arranged an excursion for us** 8 cancellation **policy**

4 Booking summary

1 **single occupancy** 2 **all-inclusive** 3 **deposit** 4 **confirmation** 5 **transfer** 6 **supplement** 7 **facilities** 8 **optional excursion** 9 **local representative** 10 **cancellation policy**

5 Reading - suggested answers

1 A photograph of an empty beach. 2 A public car park. 3 No. 4 By using an angle that hid it.
5 Offered a partial refund and updated the listing. 6 Missing visual context can mislead despite accurate wording.

6 Rewriting - possible answers

1 The price includes **half board**. 2 We paid a **deposit**. 3 It is an **optional excursion**. 4 The room is for **single occupancy**.

Over to you: Answers will vary. Check clarity, inclusions, extras and booking conditions.